



Play Centers, Inc.

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Play and Learn at Eastpoint Emergency Closing Policy

Following is our emergency closing policy for unexpected situations such as utility outages (e.g. power, water, etc.), as well as other extreme emergencies. **No refunds or credits will be issued for these days.** In the event of these types of facility closings, Play and Learn will adhere to the following:

1. **CLOSING FOR THE ENTIRE DAY.** If there is a closing due to a utility outage or other extenuating circumstances, Play and Learn centers will evaluate the situation with regard to safety issues, licensing issues, etc., to determine the status of operation. If it is necessary for the center to be closed for the entire day, parents will be notified via email/text to all addresses/numbers provided and a message will be left on the center's voicemail, 410.282.2057, indicating the status of Play and Learn's operating schedule.
2. **CLOSING AFTER THE CENTER HAS OPENED.** If there is a utility outage or other extenuating circumstances after the center has opened for the day, Play and Learn will make every attempt to provide care, contingent upon conditions. In the event of a closing, parents will be notified via email/text to all addresses/numbers provided and the parent or an emergency pick-up person, as stated on the child's Emergency Form, will be contacted by phone. Pick-up by the designated time is required and late pick-up fees may be imposed.
3. **OTHER EXTREME EMERGENCIES.** Other extreme emergencies may prevent the center from opening. Parents will be notified via email/text to all addresses/numbers provided. In addition, parents may access information regarding the center's status of operation via the center's voice messaging service or WBAL-AM radio.

As a reminder, Play and Learn's inclement weather policy is as follows:

When Baltimore County Public Schools are closed, Play and Learn at Eastpoint will open at 8:00 a.m. When the Circuit Court for Baltimore County is closed, Play and Learn at Eastpoint will also be closed. When the Circuit Court for Baltimore County opens late or closes early, Play and Learn at Eastpoint will operate according to the Circuit Court Schedule. Parents will be notified via email/text to all addresses/numbers provided and parents may call the center's voicemail or listen to WBAL-AM radio for an announcement of any changes to Play and Learn's operating schedule. **No refunds or credits will be issued for these days.**

Play and Learn's Administrative Staff will monitor weather conditions and may close the center during the day, if necessary. A reasonable closing time will then be established and parents will be notified via email/text to all addresses/numbers provided. In addition, the parent or an emergency pick-up person, as stated on the child's Emergency Form, will be contacted by phone. Pick-up by the designated time is required and late pick-up fees may be imposed.

I have read and understand Play and Learn at Eastpoint's policy regarding emergency closings.

Parent Signature

Date

Child's Name