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Play and Learn at Odenton Emergency Closing Policy

Following is our “emergency closing” policy for unexpected situations such as utility outages (i.e. power, water, etc.), as well as other extreme emergencies. No refunds will be issued for these days. In the event of these types of facility closings, Play and Learn will adhere to the following:

1. If there is a closing due to a utility outage or other extenuating circumstances, Play and Learn centers will evaluate the situation with regard to safety issues, licensing issues, etc., to determine the status of operation. If it is necessary for the center to be closed for the entire day, parents will be contacted as soon as possible. Play and Learn will make every attempt to notify parents prior to the usual center opening time.
2. If there is a utility outage or other extenuating circumstances after the center has opened for the day, Play and Learn will make every attempt to provide care, contingent upon conditions. In the event of a closing, the parent or an emergency pick-up person, as stated on the emergency card, will be contacted by phone. Pick-up by the designated time is required and late fees may be imposed..
3. Other extreme emergencies may prevent the center from opening. Parents may access information regarding the centers’ status of operation via the centers’ voice messaging service, or WBAL-AM radio.

As a reminder, Play and Learn’s inclement weather policy is as follows:

When Anne Arundel County Public Schools are closed, Play and Learn at Odenton will open at 8:00 a.m. When the Circuit Court for Anne Arundel County is closed, Play and Learn at Odenton will also be closed. When the Circuit Court for Anne Arundel County opens late or closes early, Play and Learn at Odenton will operate according to the Circuit Court Schedule. Refunds or tuition adjustments for these days will not be available.

In addition, when the weather conditions are questionable, before leaving home for the center, please call the center for up-to-the-moment information regarding closures and delays

Play and Learn’s Administrative Staff will monitor weather conditions and may close the center during the day, if necessary. A reasonable closing time will then be established and the parents or emergency pick-up person, as stated on the emergency card, will be contacted by phone. Pick-up by the designated time is required and late fees may be imposed.

I have read and understand Play and Learn at Odenton’s policy regarding emergency closings.

Parent Signature

Date

Child’s Name